



Subscriber Agreement for AlphaSSL Certificates

Version 1.1

PLEASE READ THIS AGREEMENT CAREFULLY BEFORE USING THE DIGITAL CERTIFICATE ISSUED TO YOU OR YOUR ORGANISATION. BY USING THE DIGITAL CERTIFICATE, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THIS AGREEMENT. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, PROMPTLY RETURN THE UNUSED DIGITAL CERTIFICATE OR CANCEL THE ORDER WITHIN 7 DAYS OF ISSUANCE TO ALPHASSL CA FOR A FULL REFUND. IF YOU HAVE PROBLEMS UNDERSTANDING THIS AGREEMENT, E-MAIL US AT legal@globasign.com

This AlphaSSL Subscriber Agreement ("Agreement") is effective as of the date of the accompanying Digital Certificate (the "Effective Date") between GlobalSign ("AlphaSSL CA"), and the organisation receiving the enclosed Digital Certificate ("Subscriber").

AlphaSSL CA CPS is incorporated by reference hereto and is available at www.alphassl.com/repository

1. Definitions

Digital Certificate

A collection of electronic data consisting of a Public Key, identifying information about the owner of the Public Key, and validity information, which has been Digitally Signed by AlphaSSL CA. Certified shall refer to the condition of having been issued a valid Digital Certificate by AlphaSSL CA, which Digital Certificate has not been revoked.

Certificate Revocation List ("CRL")

A collection of electronic data containing information concerning revoked Digital Certificates.

Certification Authority ("CA")

AlphaSSL CA or an entity which is certified by AlphaSSL CA to issue Digital Certificates to Users in a Digital Certificate Hierarchy. AlphaSSL CA is subscriber's CA hereunder.

Digital Signature

Information encrypted with a Private Key which is appended to electronic data to identify the owner of the Private Key and verify the integrity of the electronic data. Digitally Signed shall refer to electronic data to which a Digital Signature has been appended.

Private Key

A mathematical key which is kept private to the owner and which is used to create Digital Signatures or to decrypt electronic data.

Public Key

A mathematical key which is available publicly and which is used to verify Digital Signatures created with the matched Private Key and to encrypt electronic data which can only be decrypted using the matched Private Key.

Secure Server Hierarchy

A collection of CAs and their Certified Users.

Subscriber

An individual or an organization that has requested a CA to issue him, her or it a Digital Certificate.

2. Authority to Use Digital Certificate.

Grant of Authority

As of the Effective Date, AlphaSSL CA hereby grants to Subscriber the authority for the term set forth in Section 8 to use the enclosed Digital Certificate to create Digital Signatures or to use the Digital Certificate in conjunction with Private Key or Public Key operations.

Limitations on Authority

Subscriber shall use the enclosed Digital Certificate only in connection with properly licensed cryptographic software.

3. Services Provided by AlphaSSL CA

After execution of this Agreement and payment of all applicable fees, in addition to the grant of authority pursuant to Section 2, AlphaSSL CA or a third party provider designated by AlphaSSL CA shall provide the following services to Subscriber hereunder:

CRL Availability

Use its reasonable efforts to compile, aggregate and make electronically available to all CAs in the Secure Server Hierarchy i) AlphaSSL CA's current CRL, and (ii) the CRLs provided by CAs to AlphaSSL CA; provided, however, that AlphaSSL CA shall not be in breach of its obligations hereunder as a result of any delay in or failure of performance on its part which arises out of any equipment failure or telecommunications breakdown beyond the reasonable control of AlphaSSL CA.

Revocation Status Services

Use its reasonable efforts to provide to CAs, Certified Users and users of those Digital Certificates in the Secure Server Hierarchy information concerning the status of particular Digital Certificates; provided, however, that AlphaSSL CA shall not be in breach of its obligations hereunder as a result of any delay in or failure of performance on its part which arises out of any equipment failure or telecommunications breakdown beyond the reasonable control of AlphaSSL CA.

Site Seal

AlphaSSL CA permits Applicants to make use of AlphaSSL CA's Site Seal on the Applicant's web site with a maximum daily rate of 500,000 [five-hundred-thousand] impressions per day. AlphaSSL CA maintains the right to limit or stop the availability of the seal if this limit is exceeded.

Revoke Digital Certificates

AlphaSSL CA will revoke an AlphaSSL Certificate it has issued upon the occurrence of any of the following events:

- The Subscriber requests revocation of its AlphaSSL Certificate.
- AlphaSSL CA obtains reasonable evidence that the Subscriber's Private Key (corresponding to the Public Key in the AlphaSSL Certificate) has been compromised, or that the AlphaSSL Certificate has otherwise been misused;
- AlphaSSL CA receives notice or otherwise becomes aware that a Subscriber violates any of its material obligations under the Subscriber Agreement;
- AlphaSSL CA receives notice or otherwise becomes aware that a Subscriber uses the certificate for criminal activities such as phishing attacks, fraud, etc.
- AlphaSSL CA receives notice or otherwise becomes aware that a court or arbitrator has revoked a Subscriber's right to use the domain name listed in the AlphaSSL Certificate, or that the Subscriber has failed to renew its domain name;
- AlphaSSL CA receives notice or otherwise becomes aware of a material change in the information contained in the AlphaSSL Certificate;
- A determination, in AlphaSSL CA's sole discretion, that the AlphaSSL Certificate was not issued in accordance with AlphaSSL CA's AlphaSSL Policies;
- If AlphaSSL CA determines that any of the information appearing in the AlphaSSL Certificate is not accurate.
- AlphaSSL CA ceases operations for any reason and has not arranged for another AlphaSSL CA to provide revocation support for the AlphaSSL Certificate;
- AlphaSSL CA's right to issue AlphaSSL Certificates expires or is revoked or terminated [unless AlphaSSL CA makes arrangements to continue maintaining the CRL/OCSP Repository] ;
- AlphaSSL CA's Private Key for its AlphaSSL issuing CA Certificate has been compromised;
- AlphaSSL CA receives notice or otherwise become aware that a Subscriber has been added as a denied party or prohibited person to a blacklist, or is operating from a prohibited destination under the laws of AlphaSSL CA's jurisdiction of operation.
- The continued use of the certificate is harmful to the AlphaSSL CA Trust model.

When considering whether certificate usage is harmful to AlphaSSL CA, AlphaSSL CA considers, among other things, the following:

- The nature and number of complaints received
- The identity of the complainant(s)
- Relevant legislation in force
- Responses to the alleged harmful use from the Subscriber

4. Subscriber's Obligations

Data accuracy

The subscriber undertakes to provide accurate and complete information at all times to AlphaSSL CA, both in the AlphaSSL CA AlphaSSL Certificate Request and as otherwise requested by AlphaSSL CA in connection with the issuance of the AlphaSSL CA AlphaSSL Digital Certificate(s) to be supplied by AlphaSSL CA.

The subscriber shall also refrain from submitting to AlphaSSL CA or any AlphaSSL CA CA directory any material that contains statements that violate any law or the rights of any party.

Key Generation

Under the AlphaSSL CA model the subscriber has the opportunity to use a trustworthy system in order to generate its own private-public keys, in which case the following terms also apply:

- (a) The subscriber generates subscriber keys using an algorithm recognized as being fit for the purposes of electronic signatures;
- (b) The subscriber uses a key length and algorithm, which is recognized as being fit for the purposes of electronic signatures.

Protection of Private Key

The subscriber or a subcontractor (e.g. hosting provider) undertakes to take all reasonable measures necessary to maintain control of, keep confidential, and properly protect at all times the private key that corresponds to the public key to be included in the requested AlphaSSL CA AlphaSSL certificate(s) (and any associated access information or device – e.g., password or token).

The subscriber shall ensure that the public key submitted to the AlphaSSL CA CA correctly corresponds to the private key used.

The subscriber shall exercise appropriate and reasonable care to avoid unauthorized use of its private key.

Acceptance of AlphaSSL CA AlphaSSL Certificate

The subscriber shall not install and use the AlphaSSL CA AlphaSSL certificate(s) until it has reviewed and verified the accuracy of the data in each AlphaSSL CA AlphaSSL Certificate.

Use of AlphaSSL CA AlphaSSL Certificate

The subscriber shall install the AlphaSSL CA AlphaSSL certificate only on the server accessible at the domain name listed on the AlphaSSL CA AlphaSSL certificate, and to use the AlphaSSL CA AlphaSSL certificate solely in compliance with all applicable laws, solely up to contracted server licenses, solely for authorized company business, and solely in accordance with the subscriber agreement.

Reporting and Revocation

The Subscriber undertakes to promptly cease using a AlphaSSL CA AlphaSSL certificate and its associated private key, and promptly request AlphaSSL CA to revoke the AlphaSSL CA AlphaSSL certificate, in the event that:

- There has been loss, theft, modification, unauthorised disclosure, or other compromise of the private key of the certificate's subject.
- The Subscriber indicates that the original AlphaSSL Certificate Request was not authorized and does not retroactively grant authorization;
- The certificate's subject or their appointed subscriber has breached a material obligation of the CPS.
- The performance of a person's obligations under the CPS is delayed or prevented by a natural disaster, computer or communications failure, or other cause beyond the person's reasonable control, and as a result, another person's information is materially threatened or compromised.

- There has been a modification of the information contained in the certificate of the certificate's subject.
- This Subscriber Agreement has been terminated,
- The affiliation between an Enterprise Customer with a Subscriber is terminated or has otherwise ended,
- The information within the Certificate, other than non - verified Subscriber Information, is incorrect or has changed.

Termination of Use of AlphaSSL Certificate

The subscriber shall promptly cease all use of the Private Key corresponding to the Public Key listed in a AlphaSSL CA AlphaSSL certificate upon expiration or revocation of that AlphaSSL CA AlphaSSL certificate.

5. Permission to Publish Information

Customer agrees that AlphaSSL CA may publish the serial number of Customer's Digital Certificate in connection with AlphaSSL CA's dissemination of CRLs and Digital Certificate status information within and outside of the AlphaSSL CA Secure Server Hierarchy.

6. DISCLAIMER OF WARRANTY AND LIMITATION OF LIABILITY IN NO EVENT (EXCEPT FOR FRAUD OR WILFULL MISCONDUCT) SHALL ALPHASSL CA BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR FOR ANY LOSS OF PROFITS, LOSS OF DATA, OR OTHER INDIRECT, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING FROM OR IN CONNECTION WITH THE USE, DELIVERY, LICENSE, PERFORMANCE OR NONPERFORMANCE OF CERTIFICATES, DIGITAL SIGNATURES, OR ANY OTHER TRANSACTIONS OR SERVICES OFFERED OR CONTEMPLATED BY THE CPS, EXCEPT FOR DAMAGE DUE TO RELIANCE (IN ACCORDANCE WITH THE CPS) ON THE VERIFIED INFORMATION ON THE MOMENT OF ISSUANCE OF THE CERTIFICATE IN A SECURE SERVER CERTIFICATE TILL AN AMOUNT OF 1000 USD. ALPHASSL CA WILL NOT BE LIABLE IN THIS CASE IF THE FAULT IN THIS VERIFIED INFORMATION IS DUE TO FRAUD OR WILFULL MIDCONDUCT OF THE APPLICANT. ALPHASSL CA WILL NOT BE LIABLE IN THIS CASE IF THE USER HAS NOT RESPECTED HIS OBLIGATIONS MENTIONED AMONGST OTHERS IN ARTICLE 4 OF THIS AGREEMENT.

7. Term and Termination

This Agreement shall terminate on the earliest of:

7.1 One year, two, three, four or five years (depending on the certificate validity) from the Effective Date;

7.2 Failure by Subscriber to perform any of its material obligations under this Agreement if such breach is not cured within thirty (30) days after receipt of notice thereof from AlphaSSL CA;

8. Effect of Termination.

Upon termination of this Agreement for any reason, Subscriber's Digital Certificate shall be revoked by AlphaSSL CA in accordance with AlphaSSL CA's procedures then in effect. Upon revocation of Subscriber's Digital Certificate for any reason, all authority granted to Subscriber pursuant to Section 2 shall terminate. Such termination or revocation shall not affect Sections 5, 6, 7, 9 and 10 of this Agreement which shall continue in full force and effect to the extent necessary to permit the complete fulfillment thereof.

9. Miscellaneous Provisions

Governing Laws

Governing law and jurisdiction of this Agreement shall be as follows, depending on the AlphaSSL CA entity with whom the subscriber is contracting with:

- 1) AlphaSSL UK: This Agreement shall be interpreted under laws of England and Wales without regard to its conflict of law provisions. Venue shall be in the courts of England.
- 2) AlphaSSL US: This Agreement shall be interpreted under laws of New Hampshire without regard to its conflict of law provisions. Venue shall be in the courts of New Hampshire.

Binding Effect

Except as otherwise provided herein, this Agreement shall be binding upon, and inure to the benefit of, the successors, executors, heirs, representatives, administrators and assigns of the parties hereto. Neither this Agreement nor Subscriber's Digital Certificate shall be assignable by Subscriber. Any such purported assignment or delegation shall be void and of no effect and shall permit AlphaSSL CA to terminate this Agreement.

Severability

If any provision of this Agreement, or the application thereof, shall for any reason and to any extent, be invalid or unenforceable, the remainder of this Agreement and application of such provision to other persons or circumstances shall be interpreted so as best to reasonably effect the intent of the parties hereto.

IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT EACH AND EVERY PROVISION OF THIS AGREEMENT WHICH PROVIDES FOR A LIMITATION OF LIABILITY, DISCLAIMER OF WARRANTIES OR EXCLUSION OF DAMAGES IS INTENDED BY THE PARTIES TO BE SEVERABLE AND INDEPENDENT OF ANY OTHER PROVISION AND TO BE ENFORCED AS SUCH.

Entire Agreement

This Agreement constitutes the entire understanding and agreement of the parties hereto with respect to the subject matter hereof and supersedes all prior and contemporaneous agreements or understandings between the parties.

Notices

Whenever Subscriber desires or is required to give any notice, demand, or request to AlphaSSL CA with respect to this Agreement, each such communication shall be in writing and shall be effective only if it is delivered by a courier service that confirms delivery in writing or mailed, certified or registered mail, postage prepaid, return receipt requested, addressed to AlphaSSL CA at one of our (UK / US) International offices as listed on <http://www.alphassl.com/contact.html>, Attention: Legal department.

Such communications shall be effective when they are received.

Trade Names, Logos.

By reason of this Agreement or the performance hereof, Subscriber and AlphaSSL CA shall acquire no rights of any kind in any trademark, brand name, logo or product designation of the other party and shall not make any use of the same for any reason except as other wise

authorised in writing by the party which owns all rights to such trademarks, trade names, logos or product designation.

10. NOTICE

You have to notify AlphaSSL CA through any of our International offices as listed on <http://www.alphassl.com/contact.html> immediately if there is an error in your certificate. Without reaction from the subscriber within 7 days from receipt, the certificate is deemed accepted.

By accepting the certificate, the subscriber assumes a duty to retain control of the subscriber's private key, to use a trustworthy system, and to take reasonable precautions to prevent its loss, disclosure or unauthorized use.